## What Do Our Customers Say?

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- Melissa, Manchester NH

After purchasing a single family home in Manchester, NH for her and her daughter, Melissa quickly realized that the oil heating system the house came with was not going to work for her lifestyle. "I decided to convert to natural gas because the previous unit and service I had was very unpredictable. I have a 3-1/2 year old daughter, so having on and off again heating during a really awful winter was not something I wanted to repeat."

Like many other home owners, Melissa was unsure if she would be able to afford a conversion. "One of the incentives of me converting to natural gas and replacing my current heating equipment was the fact that Liberty Utilities was able to offer me information about an associated rebate, and that actually turned out to be about 20% of my conversion to natural gas."



In addition to the money Melissa received from the rebate program, she also noticed significant savings in her heating bills. "Its been about 6 months since I have had natural gas, and I did go back and take a look at the previous years worth of oil heating bills, and I would say I am saving at least 20% right now."

"I think the process of working with Liberty Utilities went very well for me. I always felt like I could reach out and actually get a human being, and have my questions answered. I also felt it was really nice that intermittently someone would check in with me...and as a super busy person it was nice to know that someone would be doing that every once in a while."